

Project Management

AA Radio's Systems & Projects Team are dedicated to system design and project delivery and are responsible for the design, implementation and project management of many of the current radio systems throughout Australia, all tailor made to suit our customers specific requirements.

AA Radio maintains process driven project and engineering management regimes to provide predictable outcomes that meet customer requirements and specifications. Our discipline, attention to detail and transparency in which we engage our customers, ensures our projects are delivered on time, on budget and to customers expectations.

By following industry standard processes and communicating with the customer on a regular basis, we assure all stakeholders that we are delivering the expected outcomes, in a measurable and transparent fashion throughout the life of the project.

Our approach to solution design and project delivery is based primarily on the operational and business requirements of our customers. With a clear focus on customer satisfaction, agreed sign off on the scope of work from the start, strategic risk management standards and exacting guidelines, policies and procedures, we are able to work within definitive budgets and deliver the promise on time, every time.

With over 120 years of radio system design, project implementation and ongoing support services in our management team, AA Radio understands that, sometimes, not everything goes according to plan. Customer requirements may require modification and economic or environmental conditions may change. This is why AA Radio, from the start, agree with the customer, the implications of scope changes and detail how we will address these in a multi staged approach such that both parties have input

into the outcomes at a point where changes can be managed appropriately, hence minimising cost and time.

Throughout our phased engineering approach we pay particular attention to risk management and we find that this process, if undertaken with the customer from the very beginning, mitigates the risk of change. We can manage the risk of change; we can't always predict what the change will be. We have found that with open and frequent dialogue with our customers and vast experience in project management, preparation for change is the key to the management of change.

When engaging AA Radio to design and deliver your radio systems solution, you become a part of the project team. Through regular structured meetings, clearly defined actions and responsibilities, mutually agreed and standardised reporting, the AA Radio Systems & Projects Team adopt a one-team approach with all stakeholders.

Experience has shown us that whilst we maintain process driven project and engineering management regimes, all projects are different. AA Radio tailors the management and design exclusively for each project we deliver.

AA Radio, design, measure, report, manage and deliver all projects by applying our guiding core values to everything we do. We deliver quality outcomes in a professional and caring manner. Our progressive and creative approach to our business ensures AA Radio continues to deliver excellence in radio systems solutions.



HEAD OFFICE 28 Trade Place, Vermont, VIC 3133 **PHONE:** (03)9264 8333 **FAX:** (03)9264 8350

REGIONAL SUPPORT * Gippsland * Bendigo * Shepparton * Sunraysia * Tocumwal **PHONE:** 1300 400 633